

Hello,

Thank you for your interest in our July 28th webinar, Why SELL Is Not a Four-letter Word.

To review the webinar at any time, you can view the recording <u>here</u>. You can also view past recordings and see the upcoming schedule on the same page.

Here are some resources to complement the webinar content:

- More on the 'big picture' view of trust-based selling: <u>Trust-Based Selling, Redux, ca 2018; The</u> <u>Disconnect Between Short-Term Behaviors and Short-term Results</u>; and <u>The Paradox of</u> <u>Selling, Simple and In Your Face</u>;
- More on selected tactical ways to bring trust to sales: <u>Best practice for Opening a Sales Call:</u> <u>Bring a Risky Gift; The Perfect Pitch in Sales; What to Say When the Client Says Your Price is</u> <u>Too High; and Cutting Edge (Bad) Digital Marketing;</u>
- See how trustworthy you are by taking our free <u>Trust Quotient quiz;</u>
- Listen to a podcast about <u>Business Development in the COVID-19 Pandemic;</u>
- Review our <u>COVID-19 Building Trust in a Crisis</u> page;
- Read our eBook about <u>Selling to the C-Suite</u>;
- Any of Charlie's books, <u>The Trusted Advisor</u>, <u>The Trusted Advisor Fieldbook</u> (co-authored with our partner, Andrea Howe) or <u>Trust-Based Selling</u>;
- Visit Trusted Advisor Associates' partner website (The Get Real Project) to view <u>Weekly</u> <u>Tips</u> on today's content (and much more).

Feel free to share the <u>recording</u> and <u>presentation slides</u> with colleagues.

For those who were able to join, we hope you enjoyed the experience. We hope to "see" you at the next one on <u>September 22nd</u>!

Please email <u>Tracey Del Camp</u> with any kudos or critiques. And don't hesitate to email or call us directly for any reason.

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